

Buckden & Little Paxton Surgery
NHS Friends and Family Test Results February 2022

Thank you to those who took part in our NHS Friends and Family test.

“How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?”

Response	Buckden Site	Little Paxton Site	Total
Extremely likely	1	0	1
Likely	1	0	1
Neither likely or unlikely	2	0	2
Unlikely	0	0	0
Extremely unlikely	0	0	0
Don't know	0	0	0
Total Submissions	4	0	0

We continue to welcome your feedback. You may take part in the NHS Friends and Family Test whenever you visit the surgery. Please ask reception if you cannot see any ‘Your opinion matters’ postcards to complete.

Comments

I had an appointment with Nurse Sharon Libby, she was lovely and really put my mind at ease. Sharon spent time listening to me and I came out from my appointment feeling a lot more cheerful. I would have Sharon every time if I could.

Everyone very helpful and trying to do their best despite the difficulties. Only problem is I have not seen a doctor for nearly 3 years and so there is the absence of routine checks (eg listening to chest/heart etc. that they normally do. Doctor/patient contact is very important I think.

I haven't been able to see a doctor for over 2 years. The best one can hope for is a phone call in 2 or 3 weeks if one needs to see a doctor. Covid has meant the end of the doctor's surgeries, certainly in Buckden.