

Buckden & Little Paxton Surgery
NHS Friends and Family Test Results June 2022

Thank you to those who took part in our NHS Friends and Family test.

“How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?”

Response	Buckden Site	Little Paxton Site	Total
Extremely likely	3	0	3
Likely	0	0	0
Neither likely or unlikely	0	0	0
Unlikely	1	0	1
Extremely unlikely	0	0	0
Don't know	0	0	0
Total Submissions	4	0	4

We continue to welcome your feedback. You may take part in the NHS Friends and Family Test whenever you visit the surgery. Please ask reception if you cannot see any 'Your opinion matters' postcards to complete.

Comments

I can always be seen if I need to be. Always courteous at reception. I feel safe being a patient at Buckden Surgery.

Reception was very helpful and update on progress of our appointment, after a long wait to get through via phone. The service at reception was excellent and very friendly.

Long waiting time to get an appointment. Even for telephone appointment Two plus weeks and very hard to get a doctor to see you face to face anymore. It takes forever to get through on the phone to reception.