

Buckden & Little Paxton Surgery
NHS Friends and Family Test Results January 2019

Thank you to those who took part in our NHS Friends and Family test.

“How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?”

Response	Buckden Site	Little Paxton Site	Total
Extremely likely	2	0	2
Likely	0	0	0
Neither likely or unlikely	0	0	0
Unlikely	0	0	0
Extremely unlikely	0	0	0
Don't know	0	0	0
Total Submissions	2	0	2

Buckden Comments

Always friendly, little waiting time, can get through on phone and minimal waiting for an appointment if urgent. The waiting room and toilet is welcoming and well provided.

Although surgery is very busy I usually have no problems obtaining appointments including emergency appointments. All staff are very professional yet friendly and considerate. Don't change a good system/surgery.

We continue to welcome your feedback. You may take part in the NHS Friends and Family Test whenever you visit the surgery. Please ask reception if you cannot see any 'Your opinion matters' postcards to complete.