

Buckden & Little Paxton Surgery
NHS Friends and Family Test Results May 2022

Thank you to those who took part in our NHS Friends and Family test.

“How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?”

Response	Buckden Site	Little Paxton Site	Total
Extremely likely	4	1	5
Likely	0	0	0
Neither likely or unlikely	0	1	1
Unlikely	0	0	0
Extremely unlikely	0	0	0
Don't know	0	0	0
Total Submissions	4	0	6

We continue to welcome your feedback. You may take part in the NHS Friends and Family Test whenever you visit the surgery. Please ask reception if you cannot see any 'Your opinion matters' postcards to complete.

Comments

I have always had a good Service.

I have always found both surgeries very helpful. Easily got an appointment and found nurses and doctors understanding.

Reliable, helpful, explain and listen well.

The practice are caring and supportive in looking after long term conditions.

Appointment made with Buckden Surgery, checked in then informed I should be at Little Paxton. If all calls are made to Buckden number patients must be informed of where they are to attend. Petrol is precious. Service at Little Paxton Excellent.