

# Buckden & Little Paxton Surgeries Newsletter



December 2022

## Welcome to our Newsletter

Following a CQC inspection, we are pleased to report that we are retaining our outstanding status with no cause for concern.

### Appointment data

Between the 1<sup>st</sup> of August and the 31<sup>st</sup> of October, over 11,100 patient consultations have been carried out. 5,800 patients were seen in person.

There were 358 booked appointments that our patients did not attend. Please call us to cancel an appointment even if it is on the day, chances are we can still fill an appointment even at very short notice!

### Patient information leaflets in response to appointment requests

We are getting a very high number of requests for appointments. Unfortunately we can't see everybody. To make sure we have availability for those that are most unwell you may receive an information leaflet with symptoms and signs that mean you do need an appointment and if not information on how to manage at home.

This website has very clear and useful information if you have any concerns about your child: <https://what0-18.nhs.uk/professionals/gp-primary-care-staff/safety-netting-documents-parents> And this one for adults: <https://patient.info/>

Thank you for your understanding.

### Team updates

We are excited and proud to welcome our 5<sup>th</sup> partner to the practice – Dr Uju Mokah. She joins us in January. Many will already be familiar with her as she has previously worked at our practice as a locum GP. We look forward to hearing from her in our newsletter in the Spring.

There are some new faces within our practice who have come to join us in the last few months. We would like to welcome;

Stephanie Grange – Medical Secretary for DCCS  
Jan Frampton – Reception Team Member  
Megan Stead – Reception Team Member

Sadly, we said goodbye to two of our GP's Dr Kirsty Shephard and Dr Yan Lynn Htoo. We wish them both all the very best for the future.

Dr Paul Goodwin is finally retiring after many years of dedication to the practice and its patients. Thank you Paul for your continued care and support, you will be missed by both patients and staff. We hope you enjoy your retirement!

## **Valediction for Dr Paul Goodwin from Dr Paolo Fagnoli**

*As I step up to the MOST MATURE position in the practice, I reflect back on my 23 years with Paul and have a lump in my throat to know his time to leave is upon us.*

*I was lucky to have been working alongside Paul who mentored and nurtured me during my journey up to now. He has also no doubt impacted on my younger partners and all members of the practice with the changes we have both weathered together have been breath taking particularly in the last 2 years.*

*All through this time, Paul has been a calming influence restoring balance and justice to systems where chaos sometimes reigned.....and what a sterling job he has done in the toxic environments we have had to sustain over the past few years.*

*He has given 150% to his patients and I know they will miss him. He will be sorely missed by his partners and staff.*

*Paul it was an honour working with you mate and trust we can keep in touch in the coming years. To one of the kindest, hardest working, dedicated GPs in Cambridgeshire – **3 cheers!***

## **Congratulations**

Congratulations to Erin Pirt who completed her Masters qualification in Advanced Clinical Practice. Erin is a huge asset to the clinical team and is enjoying her new role.

## **Thank you**

We ran a number of Flu and Covid booster clinics throughout October and November and wanted to say a huge thank you to all who kindly volunteered to help on the day, the day wouldn't run as efficiently without everyone who gives up their time and it really is appreciated. Thank you!

## **Research**

The surgery has been recredited as a research practice. This means we will continue to offer the chance for individuals to take part in research in different studies. The next study we are supporting is ATTACK which is aims to identify if Aspirin can reduce the risk of thrombotic events in people with chronic kidney disease. If this study is relevant for you, you will be contacted over the coming months.

## **Our Patient Association is now a Patient Participation Group.**

AGM 20<sup>th</sup> September – minutes available on request or on the surgery website.

Everyone is welcome. This is your chance to stay informed and get involved. For more information please visit the [Surgery Website](#) or [PA Facebook page](#)

The notice boards in both surgery waiting rooms shows a list of committee members and copies of the minutes of the meetings held, please do support this group – they are there to help all patients.

## **Dispensary**

Repeat medication should all be ordered either online using the NHS app <https://www.nhs.uk/nhs-app/> or paper prescription requests can be placed in the relevant boxes outside either surgery.

If you get regular or repeat prescriptions, you could save time by switching to electronic Repeat Dispensing\* (eRD). eRD allows your GP to prescribe your repeat medicines for up to a year. It's reliable, secure and confidential. Your regular prescriptions are stored securely on the NHS

database, so they'll be ready at the pharmacy when you need them. \*not all medication can be dispensed this way.

For more information about eRD and how it works, ask at the dispensary, pharmacy, or visit the NHS website: [www.nhs.uk/eRD](http://www.nhs.uk/eRD)

If you need proxy access for children or older people, you can find the form to complete on our website or contact the reception team.

<b>Collections times for medication from the Dispensary at Buckden are:</b>	
Monday	08:00 - 12:00, 14:00 - 17:45
Tuesday	08:00 - 12:00, 14:00 - 17:45
Wednesday	08:00 - 12:00, 14:00 - 17:45
Thursday	08:00 - 13:00
Friday	08:00 - 12:00, 14:00 – 17:00

### **Bank Holidays**

**A reminder that we are closed on bank holidays.**

Please see the below as a reminder of our Christmas opening times.

Monday 19 <sup>th</sup> December – Friday 23 <sup>rd</sup> December	Open as normal
Monday 26 <sup>th</sup> & Tuesday 27 <sup>th</sup> December	Closed
Wednesday 28 <sup>th</sup> December – Friday 30 <sup>th</sup> December	Open as normal
Monday 2 <sup>nd</sup> January 2023	Closed
Tuesday 3 <sup>rd</sup> January – Friday 6 <sup>th</sup> January	Open as normal

For any medical help when the surgery is closed, please call 111 or visit NHS 111 online.  
<https://111.nhs.uk/>

For life-threatening emergencies, call 999 for an ambulance.

### **Finally...**

We welcome all feedback! There are feedback forms and boxes at both Buckden and Little Paxton Surgery and we would love to know how you, our patients, feel we perform.

All comments will be reviewed and kept confidential. It is important for us to identify areas for improvement and share when the team is doing well. Your comments are valuable so keep them coming!

### **Contact Us**

Website: [www.bandlp.co.uk](http://www.bandlp.co.uk)

Surgery Tel: 01480 810216

Patient Contact Form: <https://florey accurx.com/p/D81045>

**We would like to wish everyone a very Merry Christmas and a Happy New Year!**

